

## **PRIVACY DISCLAIMERS AND INFORMATION**

### **I. WEBSITE DISCLAIMER**

The information contained in this website is for general information purposes only. The information is provided by and is a property of AMS Green Markets BV. While we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.

Through this website you are able to link to other websites which are not under the control of AMS Green Markets BV. We have no control over the nature, content, and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Every effort is made to keep the website up and running smoothly. However, AMS Green Markets BV takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

### **II. ELECTRONIC COMMUNICATION DISCLAIMER**

The information contained in electronic communication sent from the ams-green.com domain and any attachments thereof is confidential and may be privileged. If electronic communication is either intentionally or inadvertently misdirected to an individual or group other than the indicated recipient, such electronic communication must be deleted. AMS Green Markets BV requests that the sender of misdirected electronic communication be notified of the situation immediately.

Recipients of misdirected electronic communication should not retain, copy, or use AMS Green Markets BV electronic communication for any purpose, nor disclose all or any part of its content to any other person. All messages sent to and from AMS Green Markets BV or any associate company, may be monitored to ensure compliance with internal policies and to protect our business. Electronic

communications are not secure and cannot be guaranteed to be error free as they can be intercepted, amended, altered, lost, or destroyed.

Additionally, although AMS Green Markets BV takes all reasonable and customary measures to ensure that outgoing electronic communication is free of virus infection, such infection remains a possibility. Anyone who communicates with us by electronic communication is taken to accept these risks. The contents of any electronic communication addressed to our clients are subject to our usual terms of business; anything which does not relate to the official business of the company is neither given nor endorsed by it.

## **PRIVACY INFORMATION**

This data protection declaration informs you about how we handle your data. So that the processing of your data is understandable for you, we would like to give you an overview of this processing with the following information. In order to ensure fair processing, this data protection declaration contains general information on how we handle your data and information on your rights under the European General Data Protection Regulation (GDPR).

We will also inform you in detail about

*I. General information*

*II. Data processing on our website*

*III. Further data processing*

AMS Green Markets B.V. (hereinafter referred to as "we" or "us") is responsible for data processing.

### **I. GENERAL INFORMATION**

#### **1ST CONTACT**

If you have any questions or suggestions about this information or would like to contact us to assert your rights, please address your request to:

AMS Green Markets B.V.

Keizersgracht 442

1016GD Amsterdam

Netherlands

Tel.: +31 202 250 300

Email: [info@ams-green.com](mailto:info@ams-green.com)

Website: [www.ams-green.com](http://www.ams-green.com)

## **2. LEGAL BASES**

The data protection term "personal data" refers to all information that relates to a specific or identifiable person.

We process personal data in compliance with the relevant data protection regulation, being the GDPR.

Data processing by us only takes place on the basis of legal permission. We process personal data:

- only with your consent (Article 6 (1) (a) GDPR),
- to fulfil a contract to which you are a party or at your request to take steps prior to entering into a contract (Article 6 (1) (b) GDPR),
- to fulfil a legal obligation (Article 6 (1) (c) GDPR)
- or if the processing is necessary to safeguard our legitimate interests or the legitimate interests of a third party, unless your interests or fundamental rights and freedoms, which require the protection of personal data, prevail (Article 6 (1) (f) GDPR).

## **3. DURATION OF STORAGE**

Unless otherwise stated in the following information, we only store the data for as long as is necessary to achieve the purpose of processing or to fulfil our contractual or legal obligations. Such legal storage obligations can result in particular from commercial or tax regulations.

## **4. CATEGORIES OF RECIPIENTS OF THE DATA**

We use contract processors to process your data. The processing operations carried out by such processors include, for example, hosting, maintenance and support of IT systems, customer and order management, order processing, accounting and billing, marketing measures or the destruction of files and data carriers. A processor is a natural or legal person, public authority, agency, or other body that processes personal data on behalf of the data controller. Contract processors do not use the data for their own purposes but carry out the data processing exclusively for the person responsible and are contractually obliged to ensure suitable technical and organizational measures for data protection.

Otherwise, we may transfer your personal data to places such as postal and delivery services, house banks, tax consultants/auditors or the financial authorities.

If your data is transmitted to other recipients, we will inform you under the respective processing procedure.

## **5. PROCESSING WHEN EXERCISING YOUR RIGHTS IN ACCORDANCE WITH ARTICLES 15 TO 22 GDPR**

If you exercise your rights in accordance with Art. 15 to 22 GDPR, we process the transmitted personal data for the purpose of implementing these rights by us and in order to be able to provide evidence of this. For the purpose of providing information and preparing it, we will only process data stored for this purpose and for data protection control purposes and otherwise restrict processing in accordance with Art. 18 GDPR.

This processing is based on the legal basis of Art. 6 Para. 1 Letter (c) GDPR in conjunction with Art. 15 to 22 GDPR.

## **6. YOUR RIGHTS**

As the data subject, you have the right to assert your data subject rights against us. In particular, you have the following rights:

- In accordance with Art. 15 GDPR, you have the right to request information as to whether and, if so, to what extent we process personal data about you or not.
- You have the right to request us to correct your data in accordance with Art. 16 GDPR.
- You have the right to request us to delete your personal data in accordance with Article 17 GDPR.
- You have the right to have the processing of your personal data restricted in accordance with Art. 18 GDPR.
- You have the right, in accordance with Art. 20 GDPR, to receive the personal data that you have provided to us in a structured, common and machine-readable format and to transmit this data to another person responsible.

- If you have given us separate consent to data processing, you can revoke this consent at any time in accordance with Art. 7 Para. 3 GDPR. Such a revocation does not affect the lawfulness of the processing that has taken place on the basis of the consent up to the point of revocation.

If you believe that the processing of your personal data violates the provisions of the GDPR, you have the right to lodge a complaint with a supervisory authority in accordance with Art. 77 GDPR.

## **7. RIGHT TO OBJECT**

In accordance with Art. 21 Para. 1 GDPR, you have the right to object to processing based on the legal basis of Art. 6 Para. 1 Letter (e) or (f) GDPR for reasons arising from your particular situation to object. If we process personal data about you for the purpose of direct advertising, you can object to this processing in accordance with Article 21 (2) and (3) GDPR.

## **8. DATA PROTECTION OFFICER**

You can reach our data protection officer using the following contact details:

[backoffice@ams-green.com](mailto:backoffice@ams-green.com)

## **II. DATA PROCESSING ON OUR WEBSITE**

When using the website, we collect information that you provide yourself. We also automatically collect certain information about your use of the website during your visit to the website. In data protection law, the IP address is also considered personal data. An IP address is assigned to every device connected to the Internet by the Internet provider so that it can send and receive data.

### **1. PROCESSING OF SERVER LOG FILES**

When using our website for purely informational purposes, general information that your browser transmits to our server is initially automatically stored (i.e. not via registration). These include by default: browser type/version, operating system used, page accessed, previously visited page (referrer URL), IP address, date and time of the server request and HTTP status code. The processing takes place

to protect our legitimate interests and is based on the legal basis of Art. 6 Para. 1 Letter (f) GDPR. This processing serves the technical administration and security of the website. The stored data will be deleted after eight weeks, unless there is a justified suspicion of illegal use based on concrete indications and further examination and processing of the information is necessary for this reason. We are not able to identify you as the data subject based on the information stored. Articles 15 to 22 GDPR therefore do not apply in accordance with Article 11 (2) GDPR unless you provide additional information that enables you to be identified in order to exercise your rights set out in these articles.

## **2. TRANSFER OF DATA TO THE USA**

For data transfer to the USA as a third country, i.e. a country in which the GDPR is not applicable law, the European Commission has decided in accordance with Art. 45 GDPR that with regard to companies certified under the EU-US Privacy Shield, an adequate level of data protection is required. The transmission to the USA will then take place in a permissible manner. Certified companies are included in this US Department of Commerce list: <https://www.privacyshield.gov/list> .

## **3. COOKIES**

We use cookies and similar technologies on our website. Cookies are small text files that are stored by your browser when you visit a website. This identifies the browser used and can be recognized by our web server. We use so-called "session cookies", which are deleted again when the browser session is ended. Other cookies ("persistent cookies") are automatically deleted after a specified period, which may differ depending on the cookie.

The use of cookies is partly technically necessary for the operation of our website. We also use cookies and similar technologies to measure the reach of our website and to analyse the use of our website. We also use cookies and similar technologies to understand user behaviour across websites and devices.

Cookies are stored on the user's computer. Therefore, as a user, you also have full control over the use of cookies. You can delete the cookies in the security settings of your browser at any time. You can object to the use of cookies through your browser settings in principle or for specific cases.

Information on how cookies and comparable technologies are used by us can be found below under the description of the specific processing activity.

#### **4. ANALYSIS OF OUR WEBSITE WITH GOOGLE ANALYTICS**

We use the Google Analytics service from Google Ireland Limited (Ireland/EU) to evaluate our website visits. Google uses cookies that enable an analysis of your use of our website. In doing so, personal data is processed in the form of online identifiers (including cookie identifiers), IP addresses, device identifiers and information about interaction with our website. The information generated by the cookie about the use of our website by users is usually transmitted to a Google server in the USA and stored there. Google will use this information on our behalf to evaluate the use of our online offering by users, to compile reports on activities within our website and to provide us with services related to the use of our website and the internet. Pseudonymous user profiles can be created from the processed data.

We only use Google Analytics with activated IP anonymization. This means that the IP address of the user is shortened by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the USA and shortened there. The IP address transmitted by the user's browser is not merged with other Google data.

The setting of cookies and the further processing of personal data described here takes place with your consent. The legal basis for data processing in connection with the Google Analytics service is therefore Art. 6 Para. 1 Letter (a) GDPR. You can prevent the storage of cookies by Google Analytics by setting your browser software accordingly. You can also prevent the collection of information generated by the cookie by downloading and installing the browser plugin available at the following link: <https://tools.google.com/dlpage/gaoptout>.

Please also note that we document any consent you have given in order to comply with our obligation to provide evidence under Art. 7 Para. 1 GDPR. Since we are obliged to do this, this storage is based on the legal basis of Article 6 (1) (c) GDPR.

When using Google Analytics, we cannot rule out the possibility of the processed data being transmitted to Google LLC, based in the USA. Google LLC (USA) is certified under the EU-US Privacy Shield.

#### **III. FURTHER DATA PROCESSING**



## **1. CONTACT BY EMAIL**

If you send us a message using the contact data provided, we will process the transmitted data for the purpose of answering your request.

We process this data based on our legitimate interest in contacting the requesting person. The legal basis for data processing is Art. 6 Para. 1 (f) GDPR.

## **2. CONTRACTUAL RELATIONSHIP**

In order to establish or implement the contractual relationship with our customers, it is regularly necessary to process contract and payment data provided to us. If we process the personal data of our contacts at commercial customers and business partners, we base this processing on our legitimate interest in having contacts at our customers and partners.

The legal basis for this processing is Art. 6 Para. 1 (f) GDPR. In addition, we may process customer and prospective customer data for evaluation and marketing purposes. This processing takes place on the legal basis of Art. 6 Para. 1 (f) GDPR and serves our interest in further developing our offer and in informing you specifically about offers from AMS Green Markets B.V.

Further data processing can take place if you have given your consent (Art. 6 Para. 1 (a) GDPR) or if this serves to fulfil a legal obligation (Art. 6 Para. 1 (c) GDPR).

## **3. APPLICATIONS**

If you apply to our company, we will only process your application data for purposes related to your interest in current or future employment with us and the processing of your application. Your application will only be processed and acknowledged by the relevant contact persons at our company. All employees entrusted with data processing are obliged to maintain the confidentiality of your data. If we are unable to offer you employment, we will keep the data you have submitted for up to six months after any rejection for the purpose of answering questions in connection with your application and rejection. This does not apply if legal provisions prevent deletion, further storage is required for the purpose of providing evidence or you have expressly consented to longer storage.

If we store your applicant data for a period of two months and you have expressly consented to this, we would like to point out that this consent can be revoked at any time in accordance with Art. 7 Para. 3 GDPR. Such a revocation does not affect the lawfulness of the processing that has taken place on the basis of the consent up to the point of revocation.

Updated: June 2022